



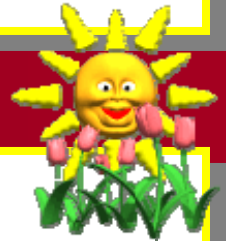
This month:
MISTAKES



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We all make mistakes and hopefully, we learn from those mistakes, making sure not to repeat them. It's a hard way to learn, but often the most effective. Alfred Sheinwold said, "Learn all you can from the mistakes of others. You won't have time to make them all yourself." This month we encourage you to look at how you respond to mistakes in the workplace. Do you identify these occurrences as coachable moments, or do they simply become black marks on the employees' records, or worse, cause for dismissal? How do you handle your own mistakes? We all beat ourselves up for those dumb errors, the best we can do is to ensure that they never happen again, and even learn to anticipate them to avoid altogether in the future. Where your employees are concerned, a great coach will find a way to address the error so that we all learn to avoid similar ones in the future. If your team needs help with their coaching efforts, give TriOpus Group a call at 1-800-864-2721.

dumb mistakes happen when you're not paying attention, when you're distracted, or just not thinking straight...



Punishing honest mistakes stifles creativity. I want people moving and shaking the earth and they're going to make mistakes.

- Ross Perot



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"the only man who makes no mistakes is the man who never does anything. do not be afraid to make mistakes providing that you do not make the same one twice."

- Theodore Roosevelt

